



Rubicon I.T. | ACN: 106 669 587
PO Box 306, Mernda Vic 3754 | Ph: 1300 306 078 | E-Mail: accounts@rubiconit.com.au

Metro Fibre - Business Internet Application Form

ID: 566ST

About our service

Metro Fibre is a broadband internet service delivered to your business over a standard Ethernet connection. Connected directly to our core fibre optic network, Metro Fibre provides unmatched scalability, reliability, latency and convenience.

- Able to be connected within 48 business hours
- No phone line is required
- No contract terms

Each connection is provisioned on-site by one of our professional technicians who will ensure that your Internet connection is fully operational on the day of provisioning.

Plans and Pricing

All plans include 1 Static IP Address

Plan Name	Monthly Data	Monthly Fee	Tick Selection
<i>Symmetric Bandwidth</i>	Download	Inc GST	
Speed			
100/100Mbps	Unlimited	\$160	<input type="checkbox"/>
400/400Mbps	Unlimited	\$205	<input type="checkbox"/>
1000/1000Mbps	Unlimited	\$399	<input type="checkbox"/>
	Static IP	\$6	<input type="checkbox"/>

All prices are inclusive of GST

Price valid for 7 days



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<p>Customer Details</p> <p>Organisation: _____</p> <p>ABN or ACN: _____</p> <p>Registered Address: _____</p> <p>Suburb: _____</p> <p>State: _____ Post Code: _____</p> <p>Service Address: _____</p> <p>Post Code: _____ State: _____</p> <p>Phone: _____</p> <p>Fax: _____</p> <p>Name of Contact: _____</p> <p>Position: _____</p> <p>Mobile: _____</p> <p>E-Mail: _____</p> <p>** Note, all invoices will be sent electronically to the above specified e-mail address.</p>	<p>Payment Options</p> <p>Credit Card Type: [Visa <input type="checkbox"/>] [MasterCard <input type="checkbox"/>]</p> <p>Card Number: □□□□ □□□□ □□□□ □□□□</p> <p>Expiry: □□ / □□ Verification: □□□</p> <p>I understand and authorise Rubicon I.T. Pty Ltd to direct debit my credit card for the cost of installation and ongoing monthly access fees along with any equipment I have selected on this application form.</p> <p>Cardholder Name: _____</p> <p>Cardholder Signature: _____</p> <p>I hereby declare the information I have supplied is true and correct. I understand and accept the Rubicon I.T. Terms and Conditions (page3), which are supplied with this form.</p> <p>Signed: _____</p> <p>Print Name: _____</p> <p>Date: ____ / ____ / ____</p>
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Equipment and Installation	
Item	Price
Wireless 4 Port Ethernet Router	\$50
Onsite Setup Fee	\$299
No Lock in Contract	YES

Metro Fibre - Terms and Conditions

1. This Internet service will allow unlimited time on-line, and download limits in accordance with the agreed plan. The service will be provided for an agreed period in accordance with the terms and conditions of supply.
2. The customer must pay the fees due in accordance with the pricing plan as set out on the Rubicon I.T. Pty Ltd website. All fees are payable in advance and additional charges are payable within 14 days of delivery of an invoice to the customer by Rubicon I.T. Pty Ltd via email or post. If no payment has been received by Rubicon I.T. Pty Ltd by the due date the customer's service may be suspended.
3. It is permitted to connect a private local area network (LAN) to our service, provided customer's computers are all located in the same dwelling. Rubicon I.T. Pty Ltd will not provide any technical support related to Internet connection sharing, or to the customer's network.
4. Re-selling or re-transmitting the service is not permitted under any circumstances.
5. Refunds are not available except under circumstances where it is no longer possible for Rubicon I.T. Pty Ltd to offer service to the customer. In cases, refunds would be issued for the remaining (i.e. unused) service term.
6. A \$55 change of plan fee applies.
7. All service charges, installation fees, and charges for optional extras are detailed on the website <http://www.rubiconit.com.au>. These prices are subject to variation at any time.
8. Username and password details, including computer network settings should be kept confidential by the customer.
9. Rubicon I.T. Pty Ltd accepts no responsibility for any material accessed via the network, including but not limited to Advertising, Spam e-mail, Offensive Material etc.
10. Engaging in any activities which contravene the laws of the states and territories of the Commonwealth of Australia including but not limited to, sending bulk unsolicited email, distributing viruses, breach of copyright or the transmission of any unlawful or offensive material,

11. Hacking, and email forgery, will cause termination of service.
12. Rubicon I.T. Pty Ltd will not accept responsibility for any data stored on any of its member's computers, or any data stored on any network connected to the Rubicon I.T. Pty Ltd network.
13. Rubicon I.T. Pty Ltd will not accept responsibility for any data downloaded by any member, including but not limited to unlawful data, and copyright works.
14. Every effort will be made to provide a reliable service, but Rubicon I.T. Pty Ltd will not be liable for any network downtime. Rubicon I.T. Pty Ltd also reserves the right to restrict access to certain IP ports.
15. Rubicon I.T. Pty Ltd is not liable for any network downtime caused by natural disasters, acts of terrorism, or any circumstances not directly controllable by Rubicon I.T. Pty Ltd.
16. Failure to comply with any point set out in these Terms and Conditions will result in termination of service.
17. Services offered by Rubicon I.T. Pty Ltd are intended for business use.
18. Rubicon I.T. Pty Ltd provides electronic mail facilities to all customers. It is the customer's responsibility to regularly check their email. Tax invoices, account status, and other system information will be communicated via this media.

Additional Information

- Please allow up to 2 working days for your connection to be provisioned.
- In some circumstances, there may be technical limitations which can prevent the provision of Metro Fibre. If such problems arise, we will notify you. There will be no charge if we cannot provision Metro Fibre service.